

MINISTRY OF FINANCE TAX DEPARTMENT



OUR PRINCIPLES AND VALUES

What is our role?

The collection of taxes and the confirmation that we collect from each one the share that he is due to pay, in accordance with the law.

Where do we want to reach?

At the maximum voluntary compliance with the tax legislations.

What is the basis or the values with which we decide?

Fairness

We act without discrimination within the powers conferred to us by the law, before which they are all equal.

Transparency

We do not conceal, we inform and we are accountable for our decisions and actions.

Integrity

We are dedicated to the highest degree of honesty, we do not ignore data and we do not mislead.

Responsibility

We perform our duties with due diligence, timely with a high sense of responsibility and accountability.

Objectivity

We perform our duties with impartiality, regardless of any interests, without any discrimination or favour.

Respect

We trust our stakeholders, unless there is evidence to the contrary, we co-operate and avoid needless nuisance, behaving with politeness, patience and honesty.

Confidentiality

We ensure the confidentiality of information and data that come to our knowledge, using them only for the purposes intended by the Law.

Avoidance of conflict of interests

We do not decide and we do not get involved in cases where there is a special relationship. We do not obtain any personal benefit.